

AlienVault Managed Security Service

Maximize your SIEM investment at a fraction of the cost of supporting AlienVault in-house

AlienVault® Unified Security Management® (USM) appliance and USM Anywhere™ combine powerful SIEM and log management capabilities with other essential security tools, including asset discovery, vulnerability assessment, and intrusion detection.

The power and breadth of the AlienVault platform that makes it such an effective tool can also make it overwhelming to learn and manage.

With more than 20 years' cybersecurity and compliance experience, Sword & Shield Enterprise Security *partners with you* through our AlienVault Managed Security Service to provide 24x7x365 monitoring and management of your AlienVault solution.

Overcome the Obstacles

The biggest hurdle to managing a SIEM in-house and full time is creating and staffing the security operations center itself. Providing 24x7x365 coverage requires more staff than you might realize since turnover, scheduling, ramp-up time, emergencies and more must be taken into account.

Outsourcing your AlienVault management to Sword & Shield overcomes the following obstacles at a fraction of the cost of handling this considerable effort in-house:

- Finding the right people and in great enough numbers
- Training staff
- Weathering turnover
- Scheduling and dealing with conflicts
- Acquiring physical space
- Keeping systems up to date

Benefits of Our Expertise

AlienVault is a powerful tool, rich with capabilities. You need someone who knows it inside and out to ensure you fully leverage the product. As one of only a few national AlienVault training partners, we are truly experts in this technology and uniquely positioned to help you get the most out of your investment.



About Us

Securing business for more than 20 years, Sword & Shield Enterprise Security, Inc. partners with our customers to meet the needs of their dynamic cybersecurity and compliance landscape.

We work closely with companies to become tightly integrated with their enterprise operations in the areas of managed security, risk and compliance, enterprise security consulting, security incident response and forensics, and security training.

Recognized nationally and headquartered in Knoxville, Tennessee, Sword & Shield has offices throughout the US. Sword & Shield services a broad spectrum of industries, including healthcare, retail, media, banking and finance, legal and manufacturing.

Just Ask

Sword & Shield has vast experience in virtually every area of information security and compliance. If you need a service in these areas not specifically named in a description, the chances are we do it, and we do it well. So, just ask.

Key Capabilities

Sword & Shield provides expert services to protect our customers through AlienVault's key capabilities in the following ways:

- Correctly configuring and deploying the product so that it's working properly and optimally.
- Expertly monitoring your system for threats around the clock.
- Acting as your multi-tiered AlienVault support, able to troubleshoot issues and keep operations running smoothly.
- Applying AlienVault patches and software updates, keeping your system properly maintained and up-to-date.

Associated Services

Sword & Shield offers comprehensive Managed Security Services from our 24x7x365 security operations center (SOC). In addition to AlienVault Managed Services, we can provide Phishing as a Service, Vulnerability Management, Advanced Perimeter Defense, Cyber Deception, Security Awareness Training and more.

In addition, Sword & Shield is a full-service security and compliance firm with teams of experts who specialize in areas related to managed security such as HIPAA, PCI, GDPR, and other compliance frameworks as well as penetration testing, virtual chief information officer and security consultant services, enterprise consulting and more.

Offering this range of solutions streamlines your managed security, saves you time and money, and provides consistency of quality.

Ways to Work with Us

Sword & Shield provides our 24x7x365 managed security services for AlienVault users who require around-the-clock SOC operations with human attention. However, for AlienVault shops with in-house expertise Sword & Shield offers off-hours staff augmentation outside your normal business hours. Finally, we can provide customized scheduled coverage.

As a Sword & Shield MSSP customer, you can be as involved or uninvolved as you want to be and with full access to your AlienVault dashboard. We manage your SIEM alongside you according to the level of input and knowledge of the daily operations and observation you want, educating you along the way.

Why Sword & Shield Enterprise Security

Technology firms that dabble in security tell you what you're doing wrong (or not doing at all) and walk away, leaving you without a plan of action. Sword & Shield partners with you to become an integral part of your cybersecurity and compliance program by not only identifying gaps and vulnerabilities, but also continuing to work with you to achieve and maintain a secure and compliant environment.

In short, Sword & Shield's depth and breadth of expertise in every aspect of our comprehensive portfolio of security services, coupled with our customer-first approach, empowers us to provide tailored solutions and personalized support for small to enterprise level companies. We strive to make your security and compliance initiatives as easy as possible on you.

This is what sets us apart from other information security and compliance firms.



Sword & Shield Enterprise Security is independently AICPA SOC 2 certified by Assure Professional.

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