Managed Security Service Provider

Your Partner for 24 x 7 x 365 Cybersecurity Protection

Managed Security Service Providers (MSSPs) help companies keep up with today's constantly changing threat landscape, relieve stress and reduce expense.

Sword & Shield Enterprise Security *partners with you* to provide comprehensive business protection 24x7x365 from our SOC 2 certified security operations center (SOC) at a fraction of the cost of operating your own facility.

Why use an MSSP

The MSSP fulfills your security and compliance requirements and provides you with peace of mind. This comprehensive and scalable service helps to quickly, easily and cost effectively deploy all the security controls you need in order to log, monitor, detect, analyze, and respond to an attack.

Manage Costs

Our subscription-based pricing provides a predictable monthly fee to help you manage costs and avoid hiring an additional full-time employee or stretching your current staff too thin.

Address Compliance

Our MSSP services address HIPAA, PCI, GDPR, and general security awareness training needs, including log data storage, monitoring systems for security events and periodic scanning of systems for security vulnerabilities.

Provide Consistency

Hiring, training and retaining qualified staff is costly. Then, what happens if a team member leaves the company? Sword & Shield maintains a team of analysts with practices in place to provide continuity and consistency of service.

Detect Ransomware

Our Managed SIEM service detects ransomware and other malware variants that can have a catastrophic impact on your network if not discovered. We notify you of detection and work with you to quickly eradicate the threat.

The Sword & Shield Difference

Our People: Sword & Shield's world-class security analysts and resources serve as an extension of your internal operations, working with you on a collaborative basis, proactively addressing potential issues, and responding quickly to problems.

In addition, **every Sword & Shield MSSP client is assigned a technical account manager (TAM)** to provide specialized technical, experienced and consultative care to ensure we deliver unmatched MSSP services.

Our Process: We work with you to identify your critical assets and react to exploits dangerous to your organization. If a threat is detected, we notify you within minutes and work with you to solve the problem in the way best suited for your business.

Our Technology: Sword & Shield has strategically identified, learned and implemented best-in-breed technologies to serve the needs of our clients. We thoroughly research, test, and use a defined set of products, empowering us to effectively serve our clients' needs.

Your Experience: These ingredients add up to produce a uniquely positive and collaborative experience with Sword & Shield that most MSSPs do not provide.

Sword & Shield
ENTERPRISE SECURITY

About Us

Securing business for more than 20 years, Sword & Shield Enterprise Security, Inc. partners with our customers to meet the needs of their dynamic cybersecurity and compliance landscape.

We work closely with companies to become tightly integrated with their enterprise operations in the areas of managed security, risk and compliance, enterprise security consulting, security incident response and forensics, and security training.

Recognized nationally and headquartered in Knoxville, Tennessee, Sword & Shield has offices throughout the US. Sword & Shield services a broad spectrum of industries, including healthcare, retail, media, banking and finance, legal and manufacturing.

Just Ask

Sword & Shield has vast experience in virtually every area of information security and compliance. If you need a service in these areas not specifically named in a description, the chances are we do it, and we do it well. So, just ask.

Your MSSP Partner

Sword & Shield's MSSP takes the burden off you by providing a team of expert analysts who become a trusted component of your cybersecurity and compliance operations. Our integral participation in your operational environment keeps us tuned in to your needs. This empowers us to react quickly to threats as well as requests for all our other services such as penetration testing, risk assessments, remediation, forensics and compliance.

Key Sword & Shield MSSP Capabilities

Our team of experts applies the appropriate security controls for your business with a tailored suite of services. This empowers them to log, monitor, detect, analyze, and respond to external cyberattacks and malicious and non-malicious insider threat activity. Sword & Shield's Managed Security Service offers protection through the following key capabilities:

- 24/7 Security Operations Center (SOC)
- Managed SIEM with Ongoing Tuning and Optimization
- Network Intrusion Detection Service (NIDS)
- Host Intrusion Detection Service (HIDS)
- Behavioral Analysis of Security Events
- File Integrity Monitoring (FIM)
- Asset Discovery
- Internal Vulnerability Scanning
- External Vulnerability Scanning
- Perimeter Defense with IPS Technology
- Cyber Deception
- Risk Management
- Security Awareness Training
- Phishing Simulation

Customized Protection

Our Managed Security Services platform is tailored to meet the needs of any customer network, from a single location to multiple sites worldwide. Services can be scaled to meet the changing needs of your growing company and computing requirements.

Why Sword & Shield Enterprise Security

Technology firms that dabble in security tell you what you're doing wrong (or not doing at all) and walk away, leaving you without a plan of action. Sword & Shield partners with you to become an integral part of your cybersecurity and compliance program by not only identifying gaps and vulnerabilities, but also continuing to work with you to achieve and maintain a secure and compliant environment.

In short, Sword & Shield's depth and breadth of expertise in every aspect of our comprehensive portfolio of security services, coupled with our customer-first approach, empowers us to provide tailored solutions and personalized support for small to enterprise level companies. We strive to make your security and compliance initiatives as easy as possible on you.

This is what sets us apart from other information security and compliance firms.

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